

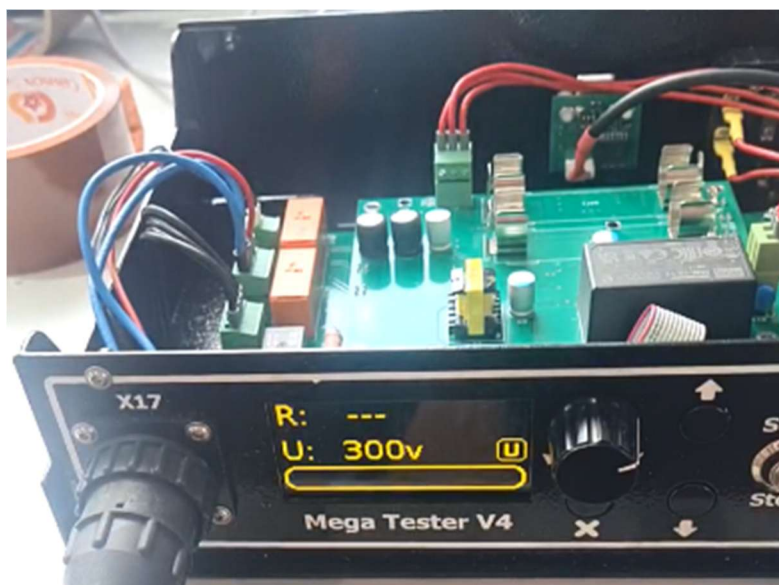
RC Measurement – Excessively high resistance, no valid capacitance value.



Gap unstable (floating condition)



During the insulation resistance measurement, the “U” symbol is flashing.





Opensystem West GmbH

Test Equipment for Diesel Fuel System

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If your V4 device shows the above behavior, please try to perform a firmware update first. If this is not possible and the V4 cannot be detected or connected in the firmware update software, the microprocessor is most likely damaged. In this case, the device must be repaired at the factory.

Please return the unit to:

Opensystem West GmbH, Geierstr. 33, 93309 Kelheim, Germany.

For customers outside the EU, it is recommended to prepare customs documents and declare the shipment as return for repair / warranty claim. You may attach the original invoice for reference and clearly state that the goods are sent for repair only (not for sale, no customs clearance for free circulation).

If you have any questions, please contact us first. We will advise you on how to declare the shipment correctly in order to avoid additional costs or delays related to shipping or customs clearance.